Release Notes 2023.2

Axiom Visual Insights

AXIOM

Contents

About the Release Notes 2
New features and enhancements 3
Preparing and scheduling upgrades 4
Getting help and training 5

About the Release Notes

Syntellis is pleased to announce the 2023.2 release of Axiom Visual Insights. Each product release provides new features, enhancements, and configuration options to meet your needs. Many of these features and enhancements are a direct result of your feedback and suggestions.

The purpose of these release notes is to provide you with the following:

- High-level descriptions of new features
- Information to know before upgrading
- Steps for preparing for and scheduling your upgrade
- List of fixed issues

TIP: Periodically, the release notes are updated when new information is available, including patch release fixes. To view the latest release notes, we encourage you to view them in the Axiom online help.

New features and enhancements

The following new feature was added to Axiom Visual Insights.

Processing Results

Administrators use the Processing Results page to view the status and details of Visual Insights model processing jobs.

Users can click the value in the **Job** column to open the Detail results dialog associated with that job. The dialog lists the various steps that were completed during the job. This information is especially useful if a processing job failed as users can identify which specific steps in the job failed.

Axiom displays Job processing updates in the **Notifications** menu of the Axiom toolbar to alert users of changes in status to their jobs. The update in the Notifications menu includes a link to the Processing Results page.

Preparing and scheduling upgrades

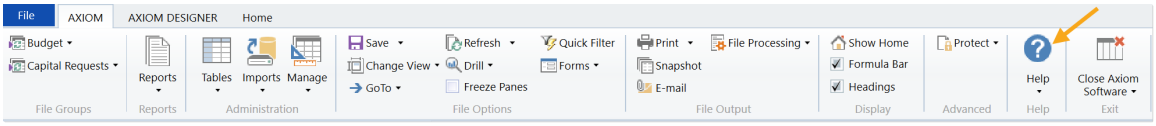
You do not need to prepare or schedule an upgrade of Axiom Visual Insights. These new Visual Insights features were already pushed into production and are available to customers with an Axiom Visual Insights license. However, you must upgrade to the Axiom Cloud platform to take advantage of these new features.

Getting help and training

Syntellis provides world-class resources at your fingertips directly within Axiom. In Axiom Help you can find comprehensive software documentation—including detailed instructions, examples, and reference information—as well as a troubleshooting knowledge base, documents, videos, and release updates. You can also find links to our Syntellis Academy training site and our Syntellis Central client portal.

Axiom Help is accessible from either the Desktop Client (Excel and Windows) or the Web Client:

- **Desktop Client**: On the **Axiom** ribbon tab, click **Help**.



- **Web Client**: Click the question mark icon (**?**) in the top right of the gray task bar.

Context-sensitive help is also available throughout the software. In most dialogs, you can click the question mark icon (**?**) in the top right corner to access information about the current feature. Some pages in the Web Client also have context-sensitive help.

Syntellis Central

Syntellis Central provides centralized self-service content and resources for the Axiom platform and suite of products. Using Syntellis Central, you can:

- Search help across all Axiom products.
- Access tips, tricks, and best practices in our knowledge base.
- Find training and certification content including on-demand, video, webinars, labs, and instructor-led courses.
- Submit a Support issue, find suggested content, and manage any outstanding issues directly with Support.
- Review open Software Service project status and details.

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